

Get a job

Get paid

Get qualified

GET AN APPRENTICESHIP

The Benefits

- You'll earn £100,000 more during your career than people that don't complete an Apprenticeship.*
- No tuition fees so you'll avoid expensive student debt.

- You'll earn a salary, gain qualifications and get real life, hands-on experience.
- Apprenticeships can be an alternative route to further education and university.

What is an Apprenticeship?

Apprenticeships are work-based qualifications that last between 6 and 18 months (dependent on industry and level). They are made up of:

Vocational Qualification – the **practical part of your Apprenticeship** which shows that you understand your job and how to do it effectively. This will be an **Award, Certificate or Diploma** depending on the level of your Apprenticeship.

Key Skills – develop your **Maths, English and IT skills** to increase your confidence and ability.

Certificate – builds your knowledge of the **theory behind your job** and gives you the opportunity to develop **technical skills**.

Why JHP Training?

- ✓ We've been delivering Apprenticeships for over 28 years and have helped over **350,000 people to complete their Apprenticeship** and get ahead in their career.
- ✓ Our Apprenticeships are **entirely work-based - no need to study in a classroom** (and your free time is your own!).
- ✓ Our completion rates are **higher than the national average** and many of our learners have won industry awards.
- ✓ We work with 1,000s of employers across the UK to provide you with the **perfect Apprenticeship placement**.

Level 3 Diploma in Retail Skills (Management)

Mandatory Units

- Work effectively in your retail organisation

Optional Units - Group A

- Organise the receipt and storage of goods in a retail environment
- Audit stock levels and stock inventories in a retail environment
- Source required goods and services in a retail environment
- Maintain the availability of goods for sale to customers in a retail environment
- Evaluate the receipt of payments from customers
- Monitor and evaluate the quality of service provided to your customers by external suppliers
- Monitor and maintain health and safety in a retail environment
- Plan, monitor and adjust staffing levels and schedules in a retail environment

You will also complete Key Skills and a Certificate to give you an Apprenticeship qualification.

Optional Units - Group B

- Organise the delivery of reliable customer service
- Monitor and solve customer service problems
- Work with others to improve customer service
- Improve the customer relationship
- Promote continuous improvement in customer service

Optional Units - Group C

- Contribute to the continuous improvement of retail operations
- Recruit, select and keep colleagues
- Provide learning opportunities for colleagues
- Develop productive working relationships with colleagues
- Allocate and check work in your team

What's Next?

This Apprenticeship will strengthen your career in Retail and help you to progress to more senior management roles. If you're ready for the next level talk to us about our professional and managerial qualifications.

Get involved...

Call us on

0845 603 4055

or go online to

jhapprenticeships.com

to find out more.