

Get a job

Get paid

Get qualified

GET AN APPRENTICESHIP

The Benefits

- You'll earn £100,000 more during your career than people that don't complete an Apprenticeship.*
- No tuition fees so you'll avoid expensive student debt.

- You'll earn a salary, gain qualifications and get real life, hands-on experience.
- Apprenticeships can be an alternative route to further education and university.

What is an Apprenticeship?

Apprenticeships are work-based qualifications that last between 6 and 18 months (dependent on industry and level). They are made up of:

Vocational Qualification – the **practical part of your Apprenticeship** which shows that you understand your job and how to do it effectively. This will be an **Award, Certificate or Diploma** depending on the level of your Apprenticeship.

Key Skills – develop your **Maths, English and IT skills** to increase your confidence and ability.

Certificate – builds your knowledge of the **theory behind your job** and gives you the opportunity to develop **technical skills**.

Why JHP Training?

- ✓ We've been delivering Apprenticeships for over 28 years and have helped over **350,000 people to complete their Apprenticeship** and get ahead in their career.
- ✓ Our Apprenticeships are **entirely work-based - no need to study in a classroom** (and your free time is your own!).
- ✓ Our completion rates are **higher than the national average** and many of our learners have won industry awards.
- ✓ We work with 1,000s of employers across the UK to provide you with the **perfect Apprenticeship placement**.

RETAIL

Intermediate Apprenticeship

Level 2 Certificate in Retail Skills

Mandatory Units

- Work effectively in your retail organisation

Optional Units - Group A

- Contribute to food safety in a retail environment
- Process donated goods for resale or recycling in a retail environment

Optional Units - Group B

- Assemble retail products in customer's home/workplace
- Display stock to promote sales to customers in a retail environment
- Help to keep the retail unit secure
- Help to maintain health and safety in a retail environment
- Process cash and credit transactions in a retail environment
- Provide information and advice to customers in a retail environment
- Keep stock on sale at required levels in a retail environment
- Allocate and check work in your team
- Put visual merchandising displays together

You will also complete Key Skills and a Certificate to give you an Apprenticeship qualification.

Optional Units - Group C

- Give the customer a positive impression of yourself and your organisation
- Organise the delivery of reliable customer service
- Resolve customer service problems
- Improve the customer relationship
- Support customer service improvements

Optional Units - Group D

- Contribute to the continuous improvement of retail operations
- Help to manage a retail team
- Help to monitor and maintain the security of the retail unit
- Source required goods and services in a retail environment
- Plan, monitor and adjust staffing levels and schedules in a retail environment

What's Next?

Once you have completed your Intermediate Apprenticeship, you can use your skills to further your career in the retail industry. If you're ready for the next level, talk to us about our Retail Advanced Apprenticeship.

Get involved...

Call us on

0845 603 4055

or go online to

jhpapprenticeships.com

to find out more.